

We at **Flydor** are very proud of the insect screens we manufacture, and we take the greatest care to ensure that you will be entirely satisfied with your product. We use only the finest quality materials, and all our workmanship is to the highest standard. This Guarantee is limited to screens manufactured by **Flydor** only, and is applicable to screens installed and used in the UK only.

Flydor will guarantee the mechanical fittings and the painted finish from defect, for 3 years in domestic properties, and 1 year in commercial premises, from date of invoice.

- Any claim will be limited to the value of the goods supplied as stated on the original invoice.
- All claims must be registered with **Flydor** prior to goods being returned, and the original invoice details must be supplied at this time.
- Cost of reasonable carriage charges to return faulty goods will be credited to the customer in the event of a valid claim.
- Once inspected by **Flydor**, should any part of the screen be found to be defective, it will be repaired, or replaced without charge, entirely at **Flydor's** discretion.

This guarantee does not cover

- The Mesh, which is a serviceable part, unless it is found to be defective in the first year from invoice date.
- Damage caused by incorrect fitting, or where the screen is not suitable for the application.
- Any repairs or modifications by any person not authorised by **Flydor**.
- Accidental damage, misuse or neglect.
- Damage caused by animals or pets.
- If the screen is re-used in another location or application.

(Guarantee is not transferable).
Terms valid from 1st January 2020.

